

Name of Project: Ormiston Road Senior College, Auckland, New Zealand

Description of Vento's involvement in the project, what systems were provided?

Name of Main Contractor: *HASTIE NZ*

1. Were the systems delivered on time?  Y  N
2. Were the systems in good condition?  Y  N *Ino with Shipping damage*
3. If Vento carried out the installation, were you happy with the installation process?  Y  N *N/A*  
Why or why not?
4. If the installation was carried out by another party, were you happy with the level of technical support provided by Vento to assist the installation process?  Y  N  
Why or why not?
5. Were you satisfied by the Commissioning visit carried out by the Vento representative?  Y  N  
Why or why not?
6. Please circle the overall impression of the products provided?  
1    2    3    4    5    6    7    8     9    10
7. Have you had to call Vento out for ongoing design meetings/service meetings at any time?  Y  N  
If so please comment on their level of service: *Excellent.*
8. Please circle the overall impression of Vento's service from start to finish?  
1    2    3    4    5    6    7    8    9     10  
  
Please identify which area of support pleased you most:  
*BACK UP.*
9. What is your overall impression of the system's performance?  
1    2    3    4    5    6    7    8     9    10
10. Any other comments?

Name: *DAVID HOUGHTON*  
 Company: *HASTIE NZ*  
 Position Held: *PROJECT MANAGER*